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## SOCIAL FINANCE

### PRODUCT MANAGER – LEAVING WELL

#### 12 MONTH FIXED TERM CONTRACT

### About Social Finance

Social Finance (SF) is an ambitious not for profit organisation which seeks to drive social change. We work in partnership with government, funders and the social sector to tackle entrenched social problems in the UK and internationally. We seek transformation that is both sustainable and scalable, and can harness investment where needed.

Founded in 2007, we developed techniques and tools to rethink ways to tackle social problems. Our compelling approach led to the first ever Social Impact Bond in Peterborough. Over the past 11 years, our innovations, including Social Impact Bonds, have helped to mobilise over £500m for social change, in over 24 countries around the world.

We have grown from 2 people to over 90 professionals from diverse backgrounds in the public, private and charity sectors, who all share a passion for making a difference. We are based in Vauxhall, London with sister organisations in the US, Israel, India and the Netherlands, as part of the Social Finance Global Network.

More information can be found on our website: [www.socialfinance.org.uk](http://www.socialfinance.org.uk)

### The opportunity

Working initially on [Leaving Well](#) - a product that enables young people to have a voice when leaving the state care system - you will lead the product and delivery team reporting into the Head of Leaving Well.

You'll be responsible for running the agile rhythms and rituals, helping the team deliver on time, on budget and to high standards. As a Product Manager, you'll be experienced in agile delivery on a diverse range of projects. Not limited to just technology, you'll be able to apply agile methodologies to problems across the board.

You'll be responsible for maintaining our product roadmap, working closely with our team of developers and designers as well as the rest of the team who are closely working with government clients to get the tool to beta. The tool is currently at the end of an alpha pilot with 7 local authority partners, building up a user base of over 1,000 users.

You will be as interested in managing people as you are managing products. Working closely with the Head of Leaving Well, you will provide leadership and product direction as well as supporting members of the team in product strategy. You will be confident in leading our local authority customers and users through a change process and have empathy for users that don't often use digital in their day to day work.



You will work with a cross-disciplinary team - analysts, researchers, strategists, data scientists, and our government customers. You'll show users and customers as well as the rest of the organisation the value of working through an agile, design led process to solve problems. You are unafraid to take risks, willing to learn from your mistakes and ensure the team has a situational awareness of practical objectives and user needs.

### You'll be responsible for:

- Leading the Leaving Well product team, managing our team of developers and external agencies
- Managing the roadmap, translating user needs into deliverables, writing stories and acceptance criteria
- Agile project, product and delivery management, ensuring products are delivered on time and meet client requirements and user needs
- Helping to shape how Social Finance learns and applies the best and latest agile thinking in all that we do in product development
- Contributing to project strategy; helping shape the direction and vision of projects and products
- Managing the rhythms and rituals of a multidisciplinary design team, helping the team collaborate, communicate and learn throughout delivery
- Championing the use of the best tech tools for the job, making sure that we are constantly on the cutting edge of digital applications
- Driving change; ensuring our government customers are aware of the changes we've made to the product and communicate the benefits to them
- Planning, delivering and facilitating workshops with customers and users

### Your experience and mindset

- A track record of planning and managing projects in an agile environment, ensuring that projects stay within time and budget
- A range of experience in designing and delivering change within large and complex organisations, both in delivering new services and building technology that supports those services
- Ideally you'll have government product delivery experience, if not a keen interest to work in social impact and an understanding of the constraints of working in this sector
- Coaching others in new ways of working and approaching agile delivery, including developers, designers and frontline staff
- Ability to see the bigger picture, tell stories and move leaders through a process of decision-making and change, help the team manage risks
- Navigate the space between product delivery and product strategy
- A keen interest in digital technology and how it can be applied to services and organisations
- Confidence and ability to operate in a fast-paced environment
- Ability to think laterally, to look to the outside for inspiration, and to be creative in developing new solutions



## Our commitment to you

Personal development is at the heart of the Social Finance offer. Every employee has a range of support in place, a buddy to help settle within the Company, a Line Manager to support you in your career progression and the opportunity for a Mentor to guide your career. We'll support your development with training, so you can add to your skills or relevant professional qualifications.

As well as a competitive salary in the region of £50,000, dependant on experience, Social Finance also offers a contributory stakeholder pension scheme, plus an uplift in salary allowance to spend on other benefits.

To help you fund your pension, further professional education or childcare vouchers we can offer a salary sacrifice scheme. Social Finance offers childcare vouchers, season ticket loans, bike to work schemes and Give as you Earn.

Social Finance is a sociable organisation - we regularly schedule office drinks and other social events. We organise events to raise money for different charities, and many staff members volunteer on a regular basis. We offer plenty of opportunities to get out, meet each other and make a difference by doing something, big or small, for others.

## Application

Interested candidates should send a CV and covering letter detailing their interest in working at Social Finance highlighting relevant experience.

Please send all documents to: [managerrecruitment@socialfinance.org.uk](mailto:managerrecruitment@socialfinance.org.uk)

Candidates who do not include a covering letter will not be considered. All applicants welcome.

**Closing date for applications: 25 August 2019**

***Social Finance is actively looking to broaden the diversity within our organisation, to mirror the diverse populations that we work with and for. We encourage candidates with a range of work and life experiences to apply.***